

THE BRIDGES

NEWSLETTER



The Bridges
Medical Practice

Hello, welcome to our Autumn Edition Newsletter

Coronavirus Vaccination Programme



COVID BOOSTER CLINICS

The booster campaign started on Wednesday 6th October 2021. The clinics are being held at the Melcombe Day Unit at Weymouth Hospital and will run Wednesday – Sunday each week (excluding Saturdays in October).

Patients in cohort 1-9 will be invited (over 50s and vulnerable 16-49yrs), no earlier than 26 weeks after their 2nd jab, starting with the most elderly/clinically extremely vulnerable and working down through the cohorts.

Please be aware all patients who are eligible will be contacted either via phone call or text to book their appt when they are due. The text you receive may say it is from Cross Road Surgery - please note it is legitimate and not a scam.

Last updated 21st September 2021

59,109 patients in Weymouth & Portland have received their first vaccine and **55,646** patients have received both vaccines!

For more information you can visit the website

Two Harbours Healthcare www.twoharbourshealthcare.co.uk

Flu Vaccinations



If you are eligible for a flu jab...

Over the next few days and weeks you will receive a text inviting you to book an appointment – please book as soon as you get the text. We will also be sending out letters to patients who do not have a mobile number, and they can book with the surgery in the usual way. If you have a routine appointment in the surgery during the next few weeks, please ask and the staff will endeavour to vaccinate you at your appointment.

Reminder

Please do not call
the surgery to ask
for repeat
prescriptions

Remember
31st October
clocks go back
one hour

Thank you
for your patience &
understanding
during the last
challenging
18 months

On every newsletter we publish in the forthcoming months, we will be focusing on the staff roles here at the Bridges Medical Practice to give you an idea of what happens in a typical working day.

In this newsletter we will be starting with GPs. We asked Dr Rupert Turberville-Smith to outline his typical working day.

A Day In The Life of a GP

7.45 - Arrive at the practice and do clinical admin which includes:

- processing pathology results, determining if they are normal or abnormal and if any further treatment is needed for the patient.
- reading and actioning correspondence, which includes issuing medication requested by the hospital or arranging further follow up if needed.
- signing electronic prescriptions
- doing some 'tasks' (messages sent about patients on the clinical IT system)
- Dictate some referrals

8.40 - 11.20 - combination of telephone consulting (mixture of pre-booked and on the day), face to face consultations (pre-booked), eConsults, supervising a trainee GP.

11.20 - 11.30 - coffee/management discussion

11.30 - 13.10 - combination of telephone consulting (mixture of pre-booked and on the day) face to face consultations (pre-booked), eConsults

13.10 - 13.40 - lunch and emails

13.40 - 18.00 - a combination of home visits, telephone consulting (mixture of pre-booked and on the day), face to face consultations (urgent), eConsults

18.00 - 20.15 - more clinical admin, including writing reports, dictating referrals, tasks, medication reviews, reading and actioning correspondences, emails.

Dr Turberville-Smith is also the lead GP for the Covid vaccination programme in Weymouth and Portland and has done lots of work behind the scenes to ensure it has run successfully. As we are sure you will agree, Dr Turberville-Smith and all the GPs at the practice work extremely hard.

WELCOME

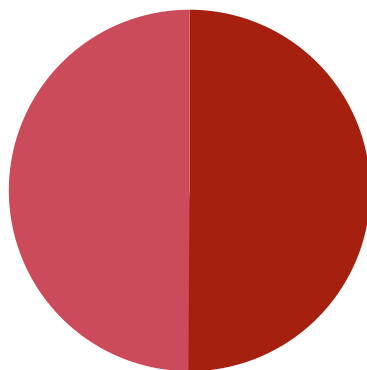
To Hattie and Debbie who have recently joined the practice. Hattie is our new Apprentice and Debbie is our new Receptionist.

HAPPY RETIREMENT!

We wish the best of luck to Receptionists Chris and Elaine on their retirement. Chris retired in August and Elaine retired at the end of September.

Overview of the surgery's appointments booked, attended and not attended between April 2020 - April 2021

Telephone Appointments
49.9%



Face to Face Appointments
50.1%

Total of appointments **91.8k**

Patients attending appointments **12.1k**

Did Not Attend (DNA rate) **2.4%**

Did Not Attend (DNAs)

September
DNAs
242

Time wasted
from DNAs
78 hrs

It has never been easier to now cancel your appointment if you cannot attend it.

Please ring the surgery, or use the SystmOne Online Service to cancel your appointment.

You can also use the NHS App to cancel your appointment.

So if you can't make it, please just let your surgery know - it really is as simple as that

Have you got the NHS App?

NHS APP

24/7, wherever you are, the app lets you conveniently order repeat prescriptions, view your GP medical record, and quickly check symptoms.

You can also book, **cancel** and track appointments at your GP surgery with ease. With access to NHS 111 online it means no more wondering if you need urgent attention.

It's free and owned by the NHS so you know your personal data is always secure. You can find it in Google and Apple app stores.

Your NHS, your way. Download the NHS App.

In terms of travel and vaccination status - If you do not have access to a smartphone and know the country you are travelling to require COVID-19 vaccination status, you can call the NHS Helpline on 119 and ask for a letter to be posted to you, this must be at least 5 days after you have completed your course of the vaccine. We expect the letter to take up to 5 days to reach you.

The NHS App

A simple and secure way to access a range of NHS services on your smartphone or tablet

"Using the NHS App makes it easier to order repeat prescriptions, check symptoms, and book appointments."
Dr Abu Mohammed, GP, Portsmouth

"I use the NHS App to book GP surgery appointments and order repeat prescriptions to help manage my condition."
Lauren Pickup, Midwife, Leeds

www.nhs.uk/app

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